

COVID-19 Policies

Effective June 2, 2020, skating rinks are allowed to operate up to 50% of our total listed occupancy. We are committed to following all recommended health protocols and guidelines set forth by state and local governments, health agencies, and the CDC. Please note that Redbird Skateland reserves the right to put into effect additional protocols and guidelines consistent for our specific needs and circumstances to protect the health and safety of our community, customers, employees, and contractors. This will include but not limited to taking temperatures at the door, daily or weekly session schedule changes, snack bar occupancy, canceling of birthday parties/events, or rescheduling options.

Redbird Skateland has taken every considerable action for our community, customers, employees, and contractors inside the facility to ensure safety and separation controls with the following:

Health protocols for our facilities:

- Regularly and frequently clean and disinfect any regularly touched surfaces.
- Disinfecting any items that come into contact with employees and customers after each use.
- Hand sanitizer, disinfecting wipes, soap and water available to employees, contractors, and customers.
- Cleaning and sanitizing our facility between sessions and daily.

Health protocols for our rental equipment:

- Disinfecting all rental equipment, before and after customer use.
- Provide equipment disinfecting products throughout facility for use on equipment.

Health protocols for our snack bar:

- Cleaning and disinfecting the area used for dining (table, etc.) after each group of customers depart, including the disinfecting of tables, chairs, stalls, and countertops.
- Disinfecting any items that come into contact with customers.
- Snack Bar staff are required to wear mask and gloves
- Snack Bar staff sanitize or wash hands between interactions with customers.
- Snack Bar staff and contractors follow proper food-handling protocols.
- Contactless Menu
- We have closed down all video games

Symptoms or Zero Tolerance Actions listed below will result in immediate removal from Redbird Skateland

- **No Mask, No Entry**
- Excessive Coughing
- Signs of Shortness of breath or difficulty breathing
- Showing signs of Chills
- Repeated shaking with chills
- Complaints of Muscle pain
- Complaints of Headache
- Purposely coughing or spitting on individuals

Screening before coming into Redbird Skateland :

- **Enforcable!! All customers and employees must wear masks** prior to entering the building. The **mask must be worn at all times unless actively eating or drinking. No Mask, No Entry**
- All employees, contractors, and customers are required to have their temperatures taken before entering the facility
- Those with a measured temperature greater than or equal to 100.0 degrees Fahrenheit